



# Code of Ethics

All members shall be bound by these business practices:

**E**NSURE rights to supplier confidentiality of privileged information received verbally, in writing or electronically.

**T**HRIVE to achieve educational growth through continuing education, sharing of knowledge, expertise and skills to advance the resale industry.

**H**ONOR written and oral agreements, striving for clarity and mutual understanding through complete, accurate and timely communications, while respecting legal and contractual rights of others.

**I**MPLEMENT clearly written return, exchange, consignment, layaway and similar policies.

**C**OMMIT to the protection of the environment by responsible use of resources in the operation of your business.

**S**INCERELY represent and act within one's areas of professional competency and authority without exaggeration, distortion or concealment.

*Adherence to the Code of Ethics signifies professionalism, fair dealing and high integrity.*

*Any member may be subject to revocation of membership if found to have materially breached any part of this Code.*